AuriCare™ | Auritas Application Management Services

Auritas' highly qualified experts leverage their SAP experience to deliver maximum value to your organization. By monitoring and providing qualitative preventive maintenance, and ensuring system health, we allow you to maximize your system's native functionality, allowing your enterprise to do more with less. With on-going support from Auritas' experienced team, organizations can free internal resources for critical projects and initiatives. With AuriCare, you don't have to worry about your run-the-business.
We got you there, now we've got you covered!

AuriCare covers your key SAP solution extensions including OpenText, SAP Vistex, Vertex, Master Data Governance, Data Archiving, SAP BTP, Information Lifecycle Management, Order to Cash, and a lot more...

System Upgrade Advisory

- Advisory on patches & S/W versions to be applied.
- Advisory & assistance in upgrade planning.

System Administration & Regular Maintenance

- Apply the patches & regular system updates.
- Preventive maintenance & regular admin activities.

On-Demand Packages

- Enhancement Package
- Records Management Advisory
- Outage Management & High Availability service

System Performance & Health Advisory

- Proactive Monitoring of system resources
- Outage Management & High availability.
- Ongoing data volume management.
- Monitor & analyze applications for
- low performance issues.
- System health checks.

Guidance, Break Fix & Technical Support

- Incident support, trouble shooting, bug and break fix, issue resolution & work around.
- Guidance on SW functionality for OpenText, Vistex, Vertex, SAP Archiving ILM.
- Facilitate coordination & assist user in third party incident resolution.
- Execution of recurring operational tasks.